

These indicators are based on a survey of 21 students and 3 employers. This sample represents approximately 17% of this organisation's training delivery in the 2014 calendar year. The students and employers surveyed for these indicators were selected by this organisation in accordance with national guidelines.

Registering body report

24 Jun 2015

RTO Information

NTIS number	21239
Name	APEX HUMAN RESOURCES PTY LTD
Street Address	11 Monkhouse Drive
City/town/suburb	Endeavour Hills
State	VIC
Post code	3082

Learner and employer response

	Learners	Employers
Response count (number)	21	3
Population count (number)	21	3
Response rate (per cent)	100.0	100.0

Learner and employer feedback

Scale	Learners		Employers	
	Average score	Average variation	Average score	Average variation
All scales	88.2	17.1	90.7	15.0
Trainer Quality	92.5	9.5	96.3	6.4
Effective Assessment	90.1	10.1	88.9	19.2
Clear Expectations	91.0	10.3		
Learning Stimulation	87.3	12.3		
Training Relevance	84.7	15.1	88.9	19.2
Competency Development	87.6	11.2	86.7	17.6
Training Resources	86.8	12.0	92.6	12.8
Effective Support	89.9	10.5	94.4	9.6
Active Learning	82.5	13.4		
Overall Satisfaction	89.9	12.6	88.9	11.1

Survey contexts and use

Completion of this section is optional and may be used by the RTO to provide information and an explanation of the data provided.

Information	Explanatory notes
Specific contexts to consider when interpreting survey results	
Main ways data has been used for continuous improvement	Feedback from these surveys has helped Apex HR improve on areas such as training resources and support services.